



# FORM

## Quality Indicator annual summary report

### Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
45414	Horizon Training Institute Pty Ltd

#### Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = $SR * 100 / SI$
Learner engagement	0	0	0
Employer satisfaction	0	0	0

#### Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

There has been no student activity in the 2018 calendar year.



## Section 2 Survey information feedback

**What were the expected or unexpected findings from the survey feedback?**

There has been no student activity in the 2018 calendar year.

**What does the survey feedback tell you about your organisation's performance?**

There has been no student activity in the 2018 calendar year.

## Section 3 Improvement actions

**What preventive or corrective actions have you implemented in response to the feedback?**

There has been no student activity in the 2018 calendar year.

**How will/do you monitor the effectiveness of these actions?**

There has been no student activity in the 2018 calendar year.